

Health Care Services for the Truck Driving Population in India

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Piramal | Swasthya

knowledge action care

Who we are?

PIRAMAL SWASTHYA MANAGEMENT AND RESEARCH INSTITUTE

Transforming Health Eco-Systems through high impact solutions, thought leadership and partnerships

- Not-for-profit Organization; Unit of Piramal Foundation, Piramal Enterprises Ltd.
- HQ – Hyderabad
- Serve 11 States in India

Our Services

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graph TD; A[Our Services] --- B[Community Outreach Programs]; A --- C[Remote Health Advisory Services]; A --- D[Telemedicine Services]; A --- E[Proof of Concepts];
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Community Outreach Programs

Remote Health Advisory Services

Telemedicine Services

Proof of Concepts

Introduction

- Transport workers (*Truck drivers, Cleaners, Loading supervisors*)
 - Vulnerable population group; unorganized labor force
 - Acute shortage and a high demand
 - 5 million truck drivers; no data regarding others
- Problems
 - Poor quality of vehicles; poor infrastructure
 - Graduation from cleaners to drivers; fraudulent licenses
 - High accidents; loss of INR 550 billion

Introduction



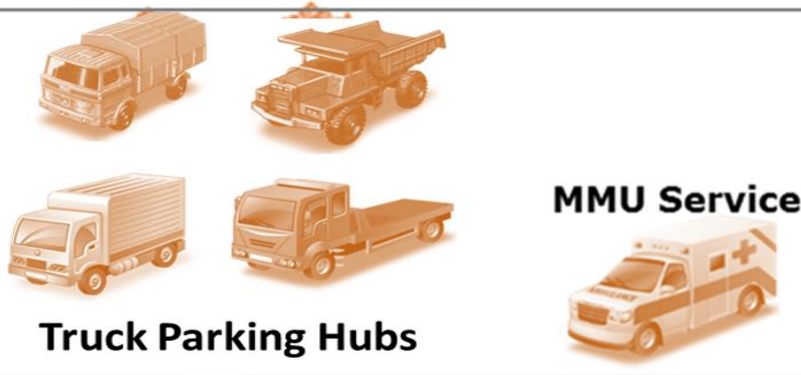
- Shriram Transport Finance Company (STFC)
- Largest organized finance provider for commercial vehicles
- Identified that there is a need to provide a specialized program
- Approached us; Review showed
 - No specialized health programs
 - Poor access
 - Poor health status

Objectives

1. To improve the overall health of the trucking community
 - i. Truck drivers, cleaners, loading supervisors (*commercial heavy / light vehicles*)
 - ii. Small road transport operators
 - iii. Families of the above mentioned
2. Encourage health seeking behavior among truck drivers

Model of Service Delivery

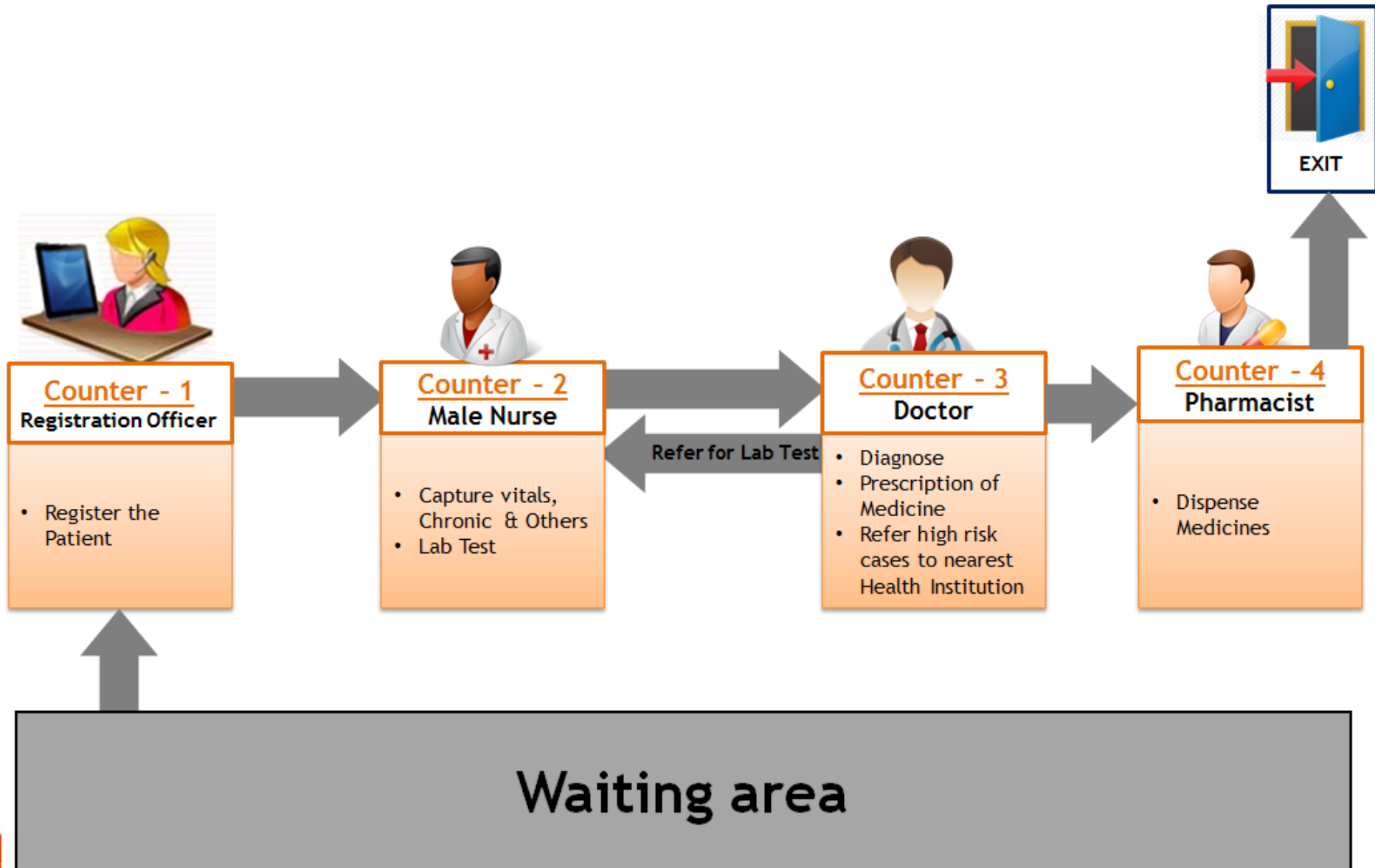
Mobile Health Services



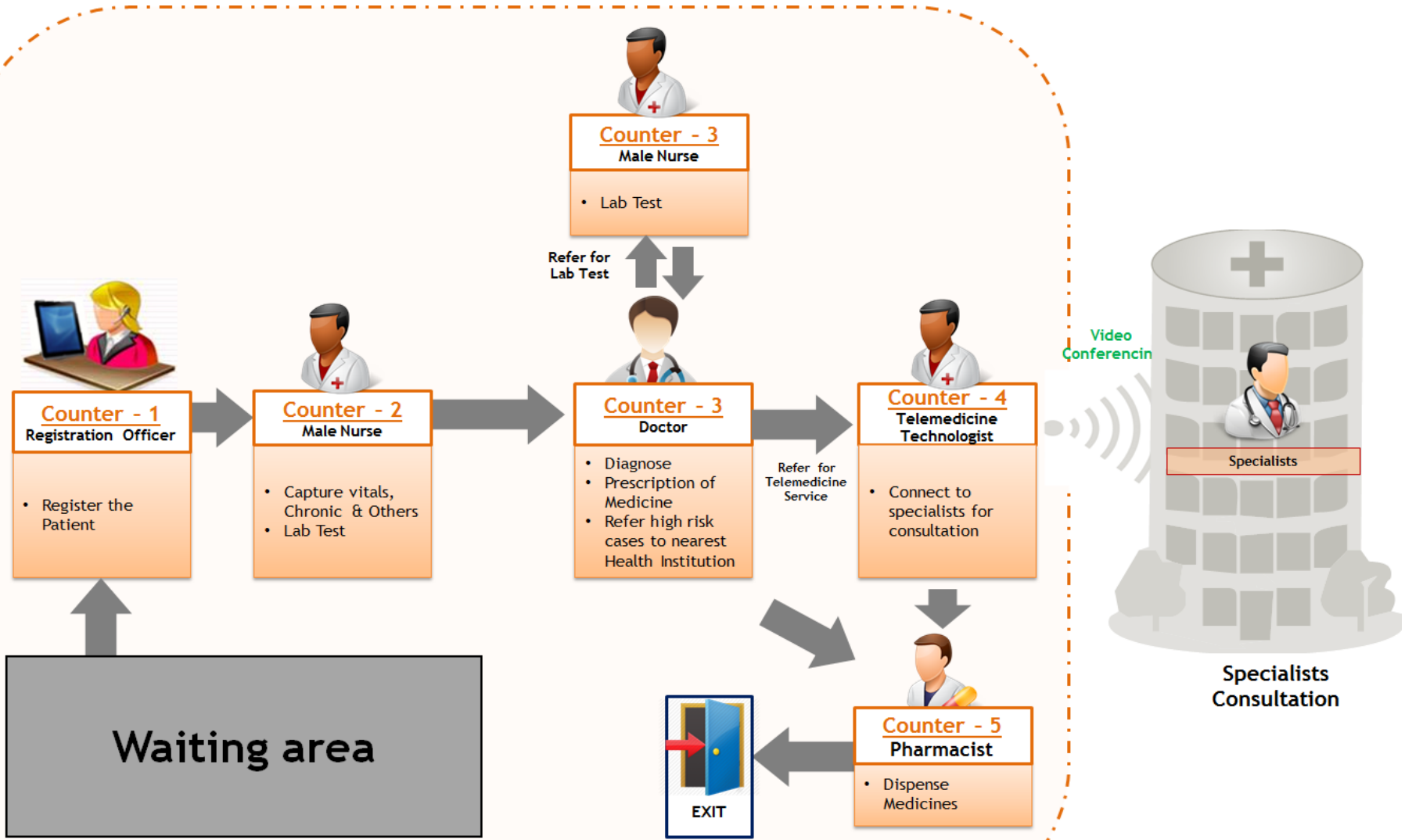
Telemedicine Services



At the MMU



At the Telemedicine Centre



Health Care Centre

Project Overview

Clinical Scope

- Common ailments
- Non-communicable diseases- Hypertension & Diabetes
- Health education
- Counselling
- Basic lab tests

Manpower

MMU

- Doctor
- Male-nurse
- Pharmacist
- Driver

Clinic

- Doctor
- Male-nurse
- Pharmacist

Service Schedule

MMU

- Monday to Saturday
- Service timings 10AM to 5 PM

Clinic

- Monday to Saturday
- Service timings 10AM to 5 PM

Vehicle

- Winger/Tata force motors ambulance model on lease basis
- Signed agreement with ALD automotive limited

Technology

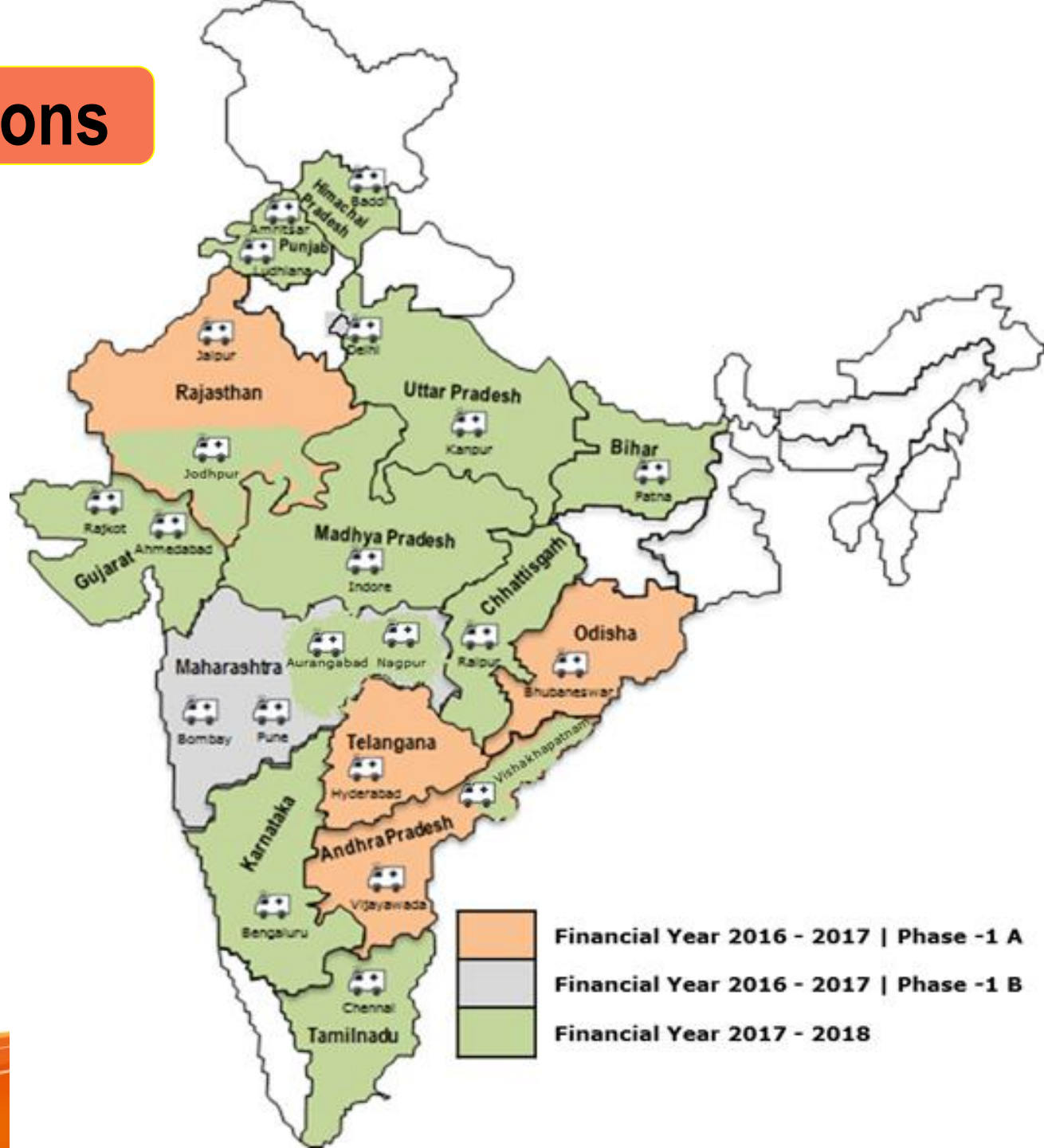
- Each counter will be equipped with android tablet with application to capture data designed by Wipro

Clinical Service Focus

- Visual & Hearing Disturbances
- Non Communicable Diseases (Diabetes Mellitus; Hypertension)
- Sexually Transmitted Infections
- Alcohol and Substance abuse
 - Awareness Creation
 - Counseling for responsible drinking
 - Deaddiction

Project Locations

- 22 cities in India
- 14 states
- 2 phases



Current Status

- Phase 1A rolled out
 - Training completed
 - Application rolled out
 - Services started
- Phase 1B about to start
- Looking for partners
 - for providing value added services
 - for research

Suggestions please

Thank You