

International Network on Brief Interventions for Alcohol & Other Drugs

INEBRIA New York, 14th-15th Sept 2017 Use of SMS texts for facilitating access to online alcohol interventions – a feasibility study

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Why use SMS messaging to promote online IBA?

- Implementation of face to face IBA is problematic online IBA has potential to greatly increase reach
- Online IBA appears to have similar effectiveness to face to face, at least in short term
- Three trials on feasibility of GP facilitated access to online IBA with varying success (ODHIN, EFAR-FVG and EFAR Spain)
- Use of sms messaging offers low cost (~ 5 cents per sms), and potentially high reach.





Objective

Assess the feasibility and utility of using NHS text messages as a vehicle to drive patient traffic to a digital alcohol IBA intervention





How the approach worked

- iPlato sms messaging system used by practices to send SMS appointment and campaign texts to patients.
- Message was sent to patients who had consented to receive text messages, with link to online IBA tool (e-Drink-Check)
- e-Drink-Check website offers AUDIT-C screening
- Screen positives (5+) asked remaining 7 questions of AUDIT
- Tailored feedback and further brief advice offered, together with signposting to local services



The online alcohol IBA drinkchecker • Alcohol U Think you • Screen p

Kingston's e-drink-check helps you find out how much alcohol you drink, what this means for your health and how to get help if you need it.





- Alcohol Use Disorder Identification Test
 - AUDIT-C = first 3 questions
- Screen positives (5+) complete full AUDIT and are scored:
 - Lower risk (0-7)
 - Increasing risk (8-15)
 - High risk (16-19)
 - Possibly dependent (20+)
- Brief advice offered online to increase awareness & motivate to reduce consumption
- Can sign up to site, and signposted to local support

The initial pilot study (n= 406)

- GP practice in Kingston mainly white professional
- Text sent to eligible patients via sms messaging system (iPlato x2 versions)
- Criteria for inclusion:
 - -Completed AUDIT in last 3 years
 - -Scored 5+

-Registered for sms messaging from practice



Methods



Two messages sent, 203 patients in each group.

Wed & Thurs 8pm

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In total 45 (11%) accessed website

20/43 (47%) female 23/43 (53%) male 38/38 (100%) white 25/38 (66%) managers/professionals



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Results

Of the 35 who completed the full AUDIT, 25/35 (71%) reported drinking at increasing/ high risk or possibly dependent levels





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The second pilot study (n = 16,027)

- 3 linked GP practices in Kingston
- Campaign text via sms messaging system (iPlato x2 versions) sent to 16,027 patients
- Criteria for inclusion:
 - -Aged 18+
 - -Registered for sms messaging from practice



Results



- Total of 16027 text messages sent, 11650 successfully delivered
- 679 (6%) clicked to take the AUDIT-C
- Of these, 508 (75%) completed the test
- 353 (70%) scored 5+ and 343 (97%) completed full AUDIT

Results

• 261 (76%) of 343 patients completing the full AUDIT had scores indicative of risky or dependent drinking



Conclusions

- SMS messaging appears to have been be effective in facilitating access to online alcohol IBA, albeit by a small minority of patients
- Levels of drinking at risky levels higher than would be expected for general population
- Low cost and ease of use suggest that this approach is potentially highly scalable
- Further research needed to determine views of patients and healthcare professionals, as well as nature of engagement and cost effectiveness
- Feasibility and pilot study proposal developed and submitted to the NIHR Research for Patient Benefit (RfPB) programme



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